

UK Access programme

The TIER UK Access Scheme, here to keep you keep moving no matter your circumstance.

Updated over a week ago

At TIER, we know that the cost of transport can be an obstacle to city mobility, and therefore education or employment. To offer more inclusive and fair access to sustainable mobility, TIER has launched the UK Access Scheme available to people in the UK.



UK Access riders benefit from discounts on all trips for 12 months, subject to providing proof of participation in one of the concessionary pricing programmes listed below.

Access is renewable throughout the duration of eligibility, as determined by the concessionary pricing programme. This offer cannot be combined with other offers or discounts.

The discount is applied only to your ride invoices and can't be used for purchasing passes in the TIER shop.

How to apply for the UK Access programme:

1. Check the list below for the documents you will need to show eligibility. **Take clear photos of the documents** and take a selfie with you holding the relevant eligibility card or letter.
2. Make sure you have the latest version of our app. Open the **Help center** in the **Help & Safety** menu.
3. Start a new conversation and click on **UK Access scheme**.
4. **Create a ticket** for our team and upload all needed documents
5. As soon as the ticket is resolved, **the benefits will be added automatically** to your wallet and applied to your future rides.

You can always find the discounts in your wallet - simply open the sidebar and it should be visible below your name. You can also click on any vehicle on the map which will

open a vehicle card. On the bottom you will see the pricing with an information about your discounts.

Below you can find all available programmes and required documents for your application. Click on your programme to learn more about it.

University students and staff

Required documents:

- Account created with an email address in the correct format (ending with university.ac.uk)

OR

- 18+ student Oyster
- matching selfie

OR

- Student ID
- Matching selfie

Benefits: 35% for 12 months